

Update Instructions: Rostra 250-8455

This update is ONLY for vehicles with a CAN conflict between the wipers and turn signal triggers that cause camera activation. DO NOT USE if you do not have this issue.

This conflict is only on some vehicles and has to do with the data package loaded at the factory. This is rare but can be corrected by following the instructions below.

1: Download the zip file “SYNC3 AV-IN Camera Interface Update

The system came with a blank USB drive, if you do not have it please obtain one.

2: Format the USB drive in a Windows based computer (not Apple) and select Format type FAT32.

3: UNZIP the downloaded file. (some computers call this “Extracting”. Generally, you can highlight the file, right click, and select “Extract All” from the menu.

4: There will be 3 files after unzipping. Copy these 3 files to the USB Drive.

The USB drive should only show 3 files, no folders.

5: Take the USB drive to the vehicle, turn the vehicle on.

6: After the vehicle is on, plug the USB Drive into the interface USB port on the module.

7: Access the interface controls on the screen by pressing the voice button for 2 – 3 seconds.

8: Select “System Reset” in the settings menu.

9: As the menu restarts the USB drive LED will start blinking. Let the update run, it should take about 10 mins and the USB will stop blinking after it is complete.

10: Shut off the vehicle, remove the USB drive from the module, restart the vehicle.

11: Test the system, the conflict will be resolved.